

Call Divert Document

Once you have contacted your service provider and enabled call diversion, here are the different settings to divert your calls:

Divert all calls	Dial *21* followed by the 01905 number we have provided you, followed by #
Divert when your line is busy	Dial*67*, followed by the 01905 number we have provided you, followed by #
Divert if no answer within 15 seconds (approx 6 rings)	Dial *61*, followed by the 01905 number we have provided you, followed by #.
Divert when your line is engaged or no answer within 15 seconds	Dial *66*, followed by the 01905 number we have provided you, followed by #.
Cancel divert	Dial # divert code #, for example #21#

NB. If you wish to change your divert option, you will need to cancel the existing divert first. If your phone is already diverted when you type in a new divert code, both diverts will be active.